



LANON IT SERVICES LIMITED

Website Privacy Policy

Version 1.0 — For [Lanon.co.uk](https://lanon.co.uk) Website Users

LANON IT Services Ltd – Privacy Policy

Last updated: 08/04/2026

LANON IT Services Ltd (“we”, “us”, “our”) is committed to protecting your privacy and handling your personal data responsibly. This Privacy Policy explains what information we collect through our website, how we use it, and the rights you have under UK GDPR and the Data Protection Act 2018.

If you have any questions, you can contact us at:
info@lanon.co.uk

1. Who We Are

LANON IT Services Ltd
Company No. 17058276
Registered in England & Wales
Email: info@lanon.co.uk
Phone: (01424) 300 375

We act as the Data Controller for the personal data collected through this website.

2. What Personal Data We Collect

We may collect the following information when you use our website:

Information you provide directly

- Name
- Email address
- Phone number
- Business name
- Any information you include in contact form messages

Information collected automatically

- IP address
- Browser type and version
- Device information
- Pages visited and time spent on the site
- Referral source
- Cookie data (see Cookie Policy)

This data is collected through Wix analytics and any third-party tools you choose to enable (e.g., Google Analytics).

3. How We Use Your Information

We use your personal data for the following purposes:

- Responding to enquiries submitted through the website
- Providing information about our services
- Improving website performance and user experience
- Security and fraud prevention
- Maintaining internal records
- Complying with legal obligations

We do not sell your data or use it for unrelated marketing without your consent.

4. Our Legal Basis for Processing

Under UK GDPR, we rely on the following lawful bases:

- Legitimate interests – responding to enquiries, improving our website, ensuring security
- Consent – where you opt in to receive marketing communications
- Legal obligation – where we must retain certain records for compliance

5. How We Store and Protect Your Data

Your data is stored securely using industry-standard safeguards.

We use reputable third-party providers such as:

- Wix (website hosting and analytics)
- Microsoft 365 (email and document storage)

We take reasonable steps to protect your information from loss, misuse, or unauthorised access.

6. How Long We Keep Your Data

We retain personal data only for as long as necessary:

- Enquiry form submissions: up to 12 months
- Analytics data: according to the retention settings of the analytics tool
- Legal or contractual data: as required by law

You can request deletion at any time.

7. Sharing Your Information

We may share your data with trusted third parties who help us operate our business, such as:

- Website hosting providers
- Email service providers
- Analytics tools

These providers only process your data on our instructions and are not permitted to use it for their own purposes.

We do not sell or rent your personal data.

8. Your Rights Under UK GDPR

You have the right to:

- Access your personal data
- Correct inaccurate information
- Request deletion ("right to be forgotten")
- Object to processing
- Restrict processing
- Request data portability
- Withdraw consent at any time

To exercise any of these rights, email info@lanon.co.uk.

9. Cookies

Our website uses cookies to:

- Improve functionality
- Analyse website traffic
- Remember your preferences

For full details, please see our [Cookie Policy](#).

You can manage cookie preferences through your browser settings or via our cookie banner.

10. Links to Other Websites

Our website may contain links to external sites.
We are not responsible for the privacy practices of those websites.

11. Changes to This Policy

We may update this Privacy Policy from time to time.
Any changes will be posted on this page with an updated "Last updated" date.