LANON IT Services Ltd — Website Accessibility Statement

Version 2.0 — For lanon.co.uk website users

Last updated: 12 November 2026

LANON IT Services Ltd is committed to making our website usable by as many people as possible, regardless of ability, technology or circumstance. We want everyone who visits lanon.co.uk to have a clear, user-friendly experience.

We have not yet carried out a formal accessibility audit of this website. We aim to meet WCAG 2.2 AA where we can. We do not claim that the website currently conforms to that standard. We will list known issues here as we find them. If you need information in a different format, please contact us using the details in section 4.

This statement was prepared on 12 November 2026.

1. Our Commitment

We aim to follow recognised accessibility good practice, including:

- designing pages that are easy to navigate
- keeping text clear and readable
- providing sufficient colour contrast
- supporting keyboard navigation
- making content usable on mobile devices
- using descriptive alternative text for meaningful images

We aim to review the website and improve accessibility where we can.

2. What we try to do

To support accessibility, we aim to:

- use a clean, consistent layout
- avoid overly complex backgrounds behind text
- keep headings in a logical structure
- use plain, easy-to-understand language
- check pages on common devices and screen sizes
- add alternative text to meaningful images
- make interactive elements clearly identifiable

These are design aims. They are not a record of a completed audit.

Our website is built on the Wix platform, which provides some accessibility features. Third-party platform features are outside our full control.

LANON IT Services Ltd also trades as TechKeptSimple (techkeptsimple.co.uk). This statement covers the LANON website only.

3. Areas We Are Working To Improve

While we strive to make the site accessible, we recognise that:

- some third-party content or linked services (for example Calendly, the Zoho invoice portal or social-media pages) may not meet the same standard as our own pages
- occasional updates or new features may temporarily affect accessibility

We are committed to addressing problems when we learn of them.

We will list known accessibility issues here as we find them. At present, the main limitation we are aware of is that some third-party content or linked services may not meet the same standard as our own pages, as noted above.

4. Feedback and Contact Information

We welcome feedback on the accessibility of our website. If you have difficulty using the site, or you need information in a different format, please let us know.

LANON IT Services Ltd

Company No. 17058276

Registered office: International House, 100 Menzies Road, Hastings, TN38 9BB

Email: info@lanon.co.uk

Phone: (01424) 300 375

ICO registration reference: ZC182328

We aim to respond to accessibility-related enquiries within a reasonable timeframe.

5. Further help

If you are not satisfied with our response, you can contact the Equality Advisory and Support Service (EASS). EASS is an advice and support service on equality, human rights and discrimination issues in Great Britain. Contacting EASS is a way of getting advice; it is not the same as making a formal complaint to a regulator or starting legal proceedings. Search for "Equality Advisory and Support Service", or visit https://www.gov.uk and look for EASS.

6. Compatibility

The website is intended to work with:

- modern browsers such as Chrome, Edge, Firefox and Safari
- current mobile operating systems
- assistive technologies supported by these browsers

Older browsers or unsupported devices may not display the site as intended.

7. Ongoing Improvements

Accessibility is an ongoing effort. We will review this statement when we carry out an accessibility audit, when we make significant changes, or when someone reports a problem.